



ARIZONA STATE UNIVERSITY

Jeff Cook
Cook Remodeling Inc.
1370 W. Los Lagos Vista Ave
Mesa, AZ 85202-6643

16 October 2007

Dear Jeff,

Janie and I want to personally thank you for your outstanding remodeling job accomplished on our Sun Lakes' home during the spring of 2007. We were very pleased with the professional approach of you and your staff. The professionalism displayed; being an honest and ethical contractor, a nice person, and your philosophy of making the owner happy made it happen. We did achieve our dream home and are enjoying the many new amenities.


The professional coordination of handling several large contracts with many different scopes of works was impressive.

- ✦ The engineering, design, permitting, and construction mobilization were superb.
- ✦ The library expansion by moving the outer wall 4 feet worked extremely well.
- ✦ The complete kitchen demolition and overhaul, with new cabinets and granite counter tops, appliances, lighting, exhaust systems, and ceiling niches is the talk of the neighborhood.
- ✦ The total master bath renovation with new doors, tile, showers, cabinets, counter tops, lights, and fans makes getting clean a pleasure.
- ✦ The great room expansion with an extended outer wall added 8 feet to create another 160 square foot of living area and now can hold the entire extended family.
- ✦ The new expanded patio with creative concrete work, tile roof, lights, and fans is attracting all kinds of positive attention.
- ✦ Installing insulation, balancing the air conditioning, and replacement existing skylight domes has reduced our utility cost.

During the initial discussion with you and Tim, your architects, both of you were extremely helpful. These meetings enabled us to better understand what we wanted and you both provided excellent recommendations on how we could improve our visions. Your professional knowledge and wisdom was appreciated. Your project manager was diplomatic and his relationships with Janie and I was very professional. He truly has the positive attitude and knew the importance of pleasing the home owner.

We highly recommend you and Cook Remodeling to our friends and neighbors for their contractor of choice. We would be pleased to show any of your potential customers our home as a testimonial of your quality work. Just call us at 480-802-2844 for an appointment.

Warm Regards


William W. Badger, P.E., PhD, NAC
Professor of Construction

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